

Do you SHOP at KROGER?

Then help us raise money for the LHHS Band!

Non-Profit Organization LAKE HIGHLANDS AREA BAND CLUB

You have been assigned a new NPO number 69413

Online Account Registration

This guide will walk you through how to register an online account on www.Kroger.com. A valid e-mail address is required to create an online account on our website. If you do not have an e-mail address, please refer to Guide A: How to Create an E-mail Address. You will also need a valid Kroger Plus Card that has been scanned at a store.

Step 1: Navigate to the Kroger Webpage

- A. Navigate to www.Kroger.com
- B. From our home page, select "Create an account" in the upper right hand corner of the page.

Step 2: Creating an Account

- A. Type and confirm both your e-mail address and the password you would like to use for our website.
- B. Select your Preferred Store by typing your ZIP code into the field, then select "Find Stores".
- C. Click on your preferred store.
- D. Click on "Create account".

Step 3: Add Kroger Plus Card

- A. Enter your Plus Card number or Alternative ID Number.
- B. Enter your last name.
- C. Click on "Add Card".

Step 4: Activate your Account

- A. An e-mail confirmation will be sent to the e-mail address used to register. Please check your e-mail.
- B. The confirmation e-mail will come from Kroger and be titled "Activate your Kroger.com Account Now and Start Saving!" Please open this e-mail.
- C. Select the hyperlink (blue underlined text) just after "Please confirm your e-mail address and selected preferences by clicking the following link". This will confirm your online account.
- D. Your online account has now been confirmed. Click on "Log in to your account".

- E. Enter your e-mail address and password.
- F. Select the checkbox next to "Remember Me" if you would like your browser to remember this information next time.
- G. Select "Sign in" to access your newly created online account.

Congratulations! You have now created your new www.Kroger.com online account. Please refer to Guide C: Community Rewards Registration to walk through the process of registering for the program online.

Community Rewards Online Registration

This guide will walk you through the steps necessary to register for our Community Rewards program online.

It is assumed that you already have a www.Kroger.com online account. If not, please refer to Guide B: Online Account Registration for a step by step walkthrough of the process.

Step 1: Sign into your Kroger Account

- A. Click on the "Sign In" button from www.Kroger.com
- B. Enter your information and click "Sign In".
- C. If you have forgotten your password, click on "Forgot password?"

Step 2: My Account Page

- A. On the top right corner, click on "My Account", then click on "Account Settings".
- B. On your personal account page, insure that your Kroger Plus Card information and Contact information are complete and correct.
- C. On the right side of the page you should see a section titled Community Rewards; select the option that says "Edit".

Step 3: Find Your Organization

- A. Enter the NPO number or the title of the organization and click "Search".
- B. The results of the search will be displayed in the Select Your Organization section.
- C. Select the button next to the correct organization from the list and click "Save".
- D. You will be taken back to your "Account Summary" page. The Community Rewards information will now be populated.

Congratulations, you have successfully registered to support your organization of choice for another program year.

How to Cancel Your Enrollment to an Organization

- A. Go to your "Account Settings" page.
- B. On the Community Rewards section click on "cancel".
- C. To confirm the cancellation of your enrollment click on "Yes, cancel my enrollment."

Congratulations on your enrollment into our Kroger Community Rewards Program. Please allow 1 day for processing.

Please refer to this number in all future correspondence.

Kroger Community Rewards – Customer Instructions

A Digital Account is needed in order to participate in Kroger Community Rewards. If you already have a Digital Account, then please skip to the section named 'Selecting an Organization'.

How to Register a Digital Account

Creating a digital account is as simple as 1,2,3! Simply visit www.kroger.com or download the Kroger mobile application from the appropriate app store for your device and follow these directions.

1. Select the 'Register' button.
2. Enter your information.
3. Select 'Create Account'.

Please make sure that you add your card number or create a virtual card number while registering your Digital Account. This is required for the Community Rewards program so that your transactions apply towards the program.

Selecting an Organization

Selecting the organization that you wish to support is as simple updating the Community Rewards selection on your Digital Account.

- Sign into your Digital Account (if you haven't already).
- Select 'My Account'.
- Scroll down to the 'Community Rewards' section of your account page.
- Select 'Enroll Now' or 'Edit'.
- Enter the name or NPO number of the organization that you wish to support.
- Select the appropriate organization from the list and click on 'Save'.

Your selected organization will now display in the Community Rewards section of your account page.

Any transactions moving forward using the card number associated with your digital account will be applied to the program.

It takes approximately 10 days for the Community Rewards total to begin displaying on your receipt.

Viewing your Rewards Details

Wondering how much you've earned towards your selected organization? You may view the total earned during the last quarter by following these instructions.

- Sign into your Digital Account (if you haven't already).
- Select 'My Account'.
- Scroll down to the 'Community Rewards' section.
- The amount earned will be listed as 'Last Quarter Kroger Donation'.

Additional Details

You must present your Kroger Plus Card or provide your Alternate ID at the register during the transaction in order for it to count towards the program.

Organization selections must be renewed once a year, during the month of August.

Simply follow the instructions detailed in the 'Selecting an Organization' section in order to maintain or update your selected organization.

Help

If you have any further questions or concerns, please contact our Digital Customer Service line at 1-866-221-4141.